

Address:
Humber Security Services Ltd
5 Malton Street
Hull
HU9 1BA

Phone:
Hull: 0148 223 5050
Grimsby: 01472 898 150
Scunthorpe: 01724 897 299
Goole: 01405 854 224

Email:
admin@humbersecurityservices.com



Humber Security Services



To: Our Valued Staff and Clients

Re: COVID - 19

Following on from the government's latest Announcements, Introducing PLAN B Procedures commencing 13.12.2021, England National Restrictions and Regulations will apply.

1 – CONTROL ROOM

Our control room will remain operational. We have put in place various special measures to ensure that all staff remain safe. This includes following Government guidelines and other measures to ensure that all sites are monitored to the SLAs that are in place. We ask that any changes to site times, access requirements, are passed to our control room team. Any enquiries can be emailed to one of the following:

sophie@humbersecurityservices.com
admin@humbersecurityservices.com

2 – MANNED GUARDING SITES

All officers have been provided with facemasks, hand sanitiser and gloves. Our officers have been briefed to remain 2 meters away from other site personell when arriving and preparing to leave site. We ask that all client staff do the same. Our officers will have their own food utensils with them, and will ensure good housekeeping is maintained, disinfecting any and all touched surfaces before the end of their shift.

3 – ALARM MONITORING

All alarms will continue to be monitored by our Alarm Receiving Centre (ARC) We ask that, to ensure your property is safe, if you are planning to close the property for an extended period of time, you complete the following

- A – Ensure all windows and doors are secure
- B – All non essential electrical appliances are turned off
- C – Boundary fencing and gates are secured.

Raising standards in security



Address:

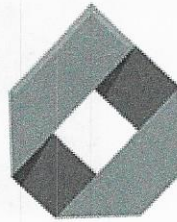
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4 – ALARM + CCTV SERVICING

We will maintain servicing of alarms and CCTV where possible, our engineering department are ensuring staff are available to carry out servicing out of work hours where possible. Where this is not possible, our engineers will attend site at an agreed upon time, and will ensure they comply with all COVID -19 Precautions.

All Humber Security Services Ltd engineers and trainees who may have cause to enter your home or business, are Double vaccinated, with some having already received Booster jobs, and others having these booked for the immediate future.

5 – ALARM + CCTV BREAKDOWNS

Our engineering department will be available for alarm and CCTV breakdown, 24hrs as per your Service Level Agreement. We ask that you contact the officer as soon as possible in case of this service being required, so that we can get an engineer out to you as soon as possible. All on call engineers will follow all COVID – 19 precautions, and are double vaccinated.

If you have any queries, or need any further assistance, please contact us on the following:
01482 235050

Finally, we ask that you all stay safe.

Kind regards,
The Humber Security Services LTD Team.

13.12.2021
Sophie Nolan

PP015.214
V1
Dec 21



Keyholding, Man Guarding &
Open Space CCTV Surveillance



Access
Control



Intruder
Alarms



Raising standards in security